

Goodwill's Reconnect partnership & electronic donations

Reconnect is a partnership between Goodwill Industries and Dell that offers a free computer recycling service for residential customers to drop off donations of any brand of used computers and electronics. Computers and electronics donated to Goodwill do not need to be in working order, but customers are responsible for removing all personal information before the donation occurs. Items accepted are:

- Computers and accessories (desktop, tower, laptops, keyboards, speakers, mice, monitors)
- Printers (including ink and toner cartridges)
- External drives (hard drives, floppy drives, CD/DVD drives)
- USB drives (flash drives, jump drives)
- Scanners
- Fax machines
- Networking equipment (HUBs, routers, switches)
- Cords: Power cords, A/C adapters, loose cables, UPS (uninterrupted power supplies)
- Servers and other commercial / enterprise equipment
- Computer software (i.e. CDs)

How does Reconnect manage my computer donations?

Reconnect is managed to both Goodwill and Dell's high standards for workplace and environmental safety. All collection and recycling practices are audited by a third-party to ensure these standards are met. More information is available on Reconnect at www.reconnectpartnership.com.

Are donations to Reconnect tax-deductible?

Yes, donations to Goodwill are tax-deductible to the extent permitted by law. When you donate at a store or attended donation center, please ask the donation clerk for a receipt of your items that you can keep for tax purposes.

Does Goodwill accept other electronics as donations?

Yes, in addition to Goodwill's Reconnect program, we accept and recycle the following items. Donation receipts are provided, and items do not need to be in working order.

- iPods/MP3 players and accessories
- Any mobile phone or device and accessories
- Pagers
- Digital voice recorders

Goodwill also accepts these electronic items in working condition for resale in our stores:

- Televisions
- TV recording/viewing devices (VHS, DVD, etc.)
- Video game consoles and accessories
- Video equipment
- Digital photo frames and key chains

How do I donate computer or other electronic items?

- Bring your donations to a Goodwill store, outlet store or attended donation center.
- Call (317) 524-4353 to arrange a pick-up of household items* or to donate a vehicle.

**Please note that there is a two- to three-week waiting period on all household goods pick-ups.*

Hours and locations

Donations may be taken to any store or attended donation center during operating hours. Retail store hours are 9 a.m.-9 p.m. Monday-Saturday and noon -6 p.m. Sunday. Attended donation centers hours are 10 a.m.- 6 p.m. Monday-Saturday and noon-6 p.m. Sunday.

- Store locations: Visit www.goodwillindy.org/locations

For more information: Contact Cindy L. Graham, Vice President, Marketing, at (317) 524-4212, (317) 459-4162 (cell), or cgraham@goodwillindy.org.