

Goodwill Industries of Central Indiana, Inc.

Goodwill is a community resource that offers opportunities, provides services and leverages its resources and capabilities to improve the education, skills, employability and economic self-sufficiency of adults and young people. Currently, Goodwill Industries of Central Indiana has 2,200 employees.

Employment Services

Goodwill's Employment Services staff helps people find jobs, increase their skill level and advance in their careers. Services include:

- Career exploration
- Disability services
- Test preparation for the General Equivalency Diploma (GED)
- Job placement assistance
- Work-readiness training
- Youth services

Educational and employment services are available at Goodwill's Michigan Street office, 1635 W. Michigan St., Indianapolis, and at other community center locations. For more information, call (317) 524-4313 or TTY: (317) 524-4309.

Commercial Services

Goodwill's Commercial Services Division provides quality, reliable, on-time outsourcing services to assist local, national and international companies with their production and assembly needs. An experienced management team ensures strict adherence to customer specifications, quality standards and on-time deliveries, and the division is certified to ISO 9001:2000.

Commercial Services also provides employment opportunities and work experience for people with disabilities and others who have limited vocational opportunities.

Expertise includes:

- Assembly, packaging & logistics
- Quality inspection services
- Commercial cleaning
- Order fulfillment
- Light manufacturing
- Inventory management

For more information: www.goodwillbusiness.org or 877-ASSEMBLE

Retail Division

Goodwill's Retail Division collects donations of used clothing and household items and sells them in Goodwill stores throughout central Indiana. Revenue generated from the sale of donated items helps support Goodwill employment and educational services. The 44 retail stores, three Goodwill Outlet Stores and three attended donation centers also provide job-training and employment opportunities for a significant number of people.

Goodwill operates 31 retail stores and donation centers in Indianapolis and the surrounding area and 19 stores/donation centers in the following communities: Anderson, Bloomington, Columbus, Crawfordsville, Frankfort, Greensburg, Kokomo, Lafayette, Lebanon, Martinsville, Muncie, New Castle, Richmond, Shelbyville, Rushville, Marion and West Lafayette.

Goodwill Industries of Central Indiana, Inc. (Cont'd)

Indianapolis Metropolitan High School

Indianapolis Metropolitan High School is public, charter high school that focuses on individual learning plans for students, small class sizes and internships. Students can take college classes while in high school. Each Indianapolis Met student is expected to graduate and pursue higher education. Open since 2004, the charter high school is located at Goodwill's headquarters, 1635 W. Michigan St. Visit www.indianapolismet.org, or call (317) 524-4638.

Founding and Territory

Goodwill Industries was started in Boston, Mass., in 1902 by Dr. Edgar J. Helms, a Methodist minister who developed a way to provide unemployed immigrants with jobs. The immigrants would collect clothing and household items, repair the goods and resell them in a store.

The idea soon spread, and in 1930, Goodwill was started in Indianapolis at Fletcher Place Methodist Church. In 1934, the Rev. Howard Lytle became the driving force behind the growth and expansion of Goodwill in central Indiana. In his 35 years of leadership, he brought Goodwill out of a church basement and into the forefront. Goodwill Industries of Central Indiana, Inc., is one of the largest of the 184 community-based autonomous member organizations in the United States, Canada and other countries.

Funding

While Goodwill teaches people to be self-supporting, tax-paying citizens, the organization also tries to earn its own way. Through the sale of products and services, Goodwill is able to earn nearly 98 percent of the money needed for day-to-day operations. United Way provides less than 1 percent and other donors provide the remainder. Goodwill relies on additional contributions for major capital needs.

Executive Staff

James M. McClelland, President

Scott Bess, Vice President and Chief Information Officer, Goodwill Industries of Central Indiana, Inc., and Chief Operating Officer, Goodwill Education Initiatives, Inc.

Cindy L. Graham, Vice President, Marketing

Jim Humphrey, Vice President and Chief Operating Officer, Goodwill Commercial Services and GW Commercial Services, Inc.

Kent A. Kramer, Vice President, Retail Operations

Keith Reissaus, Vice President, Community and Workplace Initiatives

Daniel J. Riley, Vice President and Chief Financial Officer

For more information: Contact Cindy Graham, Vice President of Marketing, at (317) 524-4212.